

LORD GIVE UNTO ME MORE KNOWLEDGE

National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey

<u>Key Indicator - 2.7.1</u> <u>Under Criterion II of Teaching – Learning and Evaluation</u> <u>Guidelines for Students</u>

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

her/his	sincere	effort a	nd thought.	Her/his ident	ity will not be	revealed.		
A)	Please o	confirm tl	his is the firs	t and only time	e you answer thi	s survey.		
a)	Yes	b) No	()	T			
B)	Age:		C) College	Name:				
D)	Gender	:	a) Female	b) Male	c) Transgender	()	
Е)	What de	egree pro	gram are you	ı pursuing nov	v?			
a)	Bachelo	or's	b) Master's	c) MPhil			1	
d) Docto	orate	e) Otl	her ()			4	
F) Wh	nich stre	am are yo	ou currently p	pursuing?				
a)	Arts	b) Comr	merce c) So	cience	MES			
d) Profe	essional	e) (Other:		1111	A CONTRACTOR OF THE PARTY OF TH		

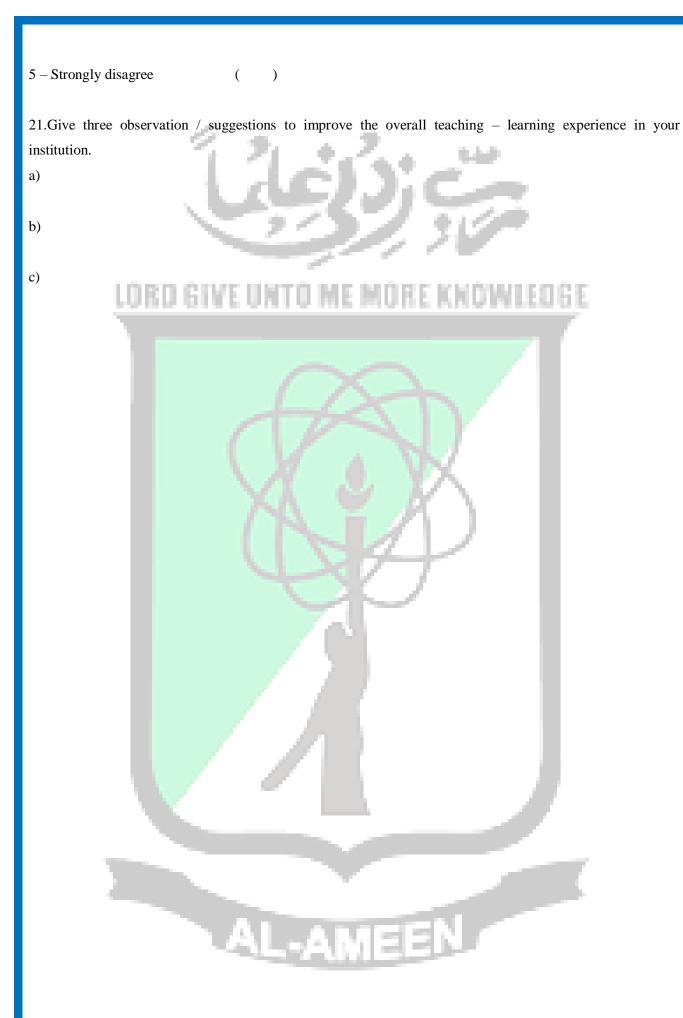
Instructions to fill the questionnaire

All questions should be compulsorily attempted.
Choose the most appropriate one.
• The response to the qualitative question no. 21 is student's opportunity to give suggestions for
improvement of the institute.
1. How much of the syllabus was covered in the class?
1 - 85 to 100%
2-70 to $84%$
3 – 55 to 69%
4– 30 to 54%
5 -Below 30%
2. How well did the teachers prepare for the classes?
1 –Thoroughly 2 – Sociate actorily
2 – Satisfactorily
3 – Poorly
4 – Indifferently
5 – Won't teach at all
3. How well were the teachers able to communicate?
1 – Always effective
2 – Sometimes effective
2 – Sometimes effective 3 – Just satisfactorily
4– Generally ineffective
5— Very poor communication ()
4. The teacher's approach to teaching can best be described as
1– Excellent
2 – Very good
3 – Good
4 – Fair
5– Poor
5. Fairness of the internal evaluation process by the teachers.
1 – Always fair
2 – Usually fair
3 – Sometimes unfair
4 – Usually unfair
5– Unfair ()

6. Was your performance in assignments discussed with you?						
1 – Every time						
2 – Usually						
3 – Occasionally/Sometimes						
4 – Rarely						
5– Never ()						
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for						
students.						
1 – Regularly						
2 – Often						
3 – Sometimes						
4 – Rarely						
5– Never						
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional						
growth.						
1 – Significantly						
2 – Very well						
3 – Moderately						
4 – Marginally						
5– Not at all						
9. The institution provides multiple opportunities to learn and grow.						
1 – Strongly agree						
2 – Agree						
3 – Neutral						
4 – Disagree						
5– Strongly disagree ()						
10.Teachers inform you about your expected competencies, course outcomes and programme outcomes.						
1 – Every time						
2 – Usually						
3– Occasionally/Sometimes						
4 – Rarely						

5– Never ()									
11. Your mentor does a necessary follow-up with an assigned task to you.									
1 – Every time									
2 – Usually									
3 – Occasionally/Sometimes									
4 – Rarely									
5 – I don't have a mentor									
12. The teachers illustrate the concepts through examples and applications.									
1 – Every time									
2 – Usually									
3 – Occasionally/Sometimes									
4– Rarely									
5 – Never ()									
13. The teachers identify your strengths and encourage you with providing right level of challenges.									
4 – Fully									
3 – Reasonably									
2 – Partially									
1 – Slightly									
0– Unable to									
14. Teachers are able to identify your weaknesses and help you to overcome them.									
1 – Every time									
2 – Usually									
3 – Occasionally/Sometimes									
4 – Rarely									
5 – Never ()									
15. The institution makes effort to engage students in the monitoring, review and continuous quality									
improvement of the teaching learning process.									
1 – Strongly agree									
2 – Agree									
3 – Neutral									
4 – Disagree									

5 – Strongly disagree ()
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and
problem solving methodologies for enhancing learning experiences.
1 – To a great extent
2 – Moderate
3 – Some what
4 – Very little
5 – Not at all
17. Teachers encourage you to participate in extracurricular activities.
1 – Strongly agree
2 – Agree
3 – Neutral
4 – Disagree
5 – Strongly disagree ()
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to
make you ready for the world of work.
1 – To a great extent
2 – Moderate
3 – Some what
4 – Very little
5 – Not at all
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
1 – Above 90%
2-70-89%
3 – 50 – 69%
4 - 30 - 49%
5 – Below 29% ()
20. The overall quality of teaching-learning process in your institute is very good.
1 –Strongly agree
2 – Agree
3 – Neutral
4 – Disagree





Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



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Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

Identity Not Disclosed

Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website http://www.naac.gov.in/ apply-now

Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

Student Survey has 30 to 50 weightage in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.



If you have any queries, kindly contact: Co-ordinator of IQAC (College/University)

Fmail:

Name:

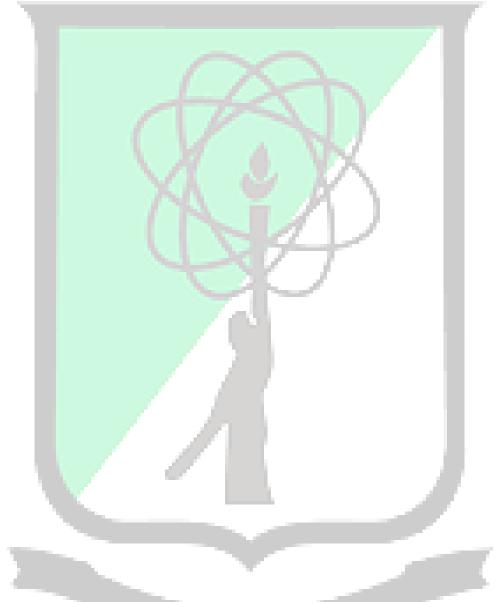
And/or

NAAC Helpdesk Tel: +91-080-23005192, 193

E-mail: naachelpdesk@gmail.com



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